

AXA Breakdown cover policy summary

Some important facts about your Breakdown insurance are summarised below. This summary does not describe all the terms and conditions of your policy, so please take time to read the policy document to make sure you understand the cover it provides. When reviewing your policy it should be read in conjunction with your Policy Schedule.

Insurer: Inter Partner Assistance SA

The period of cover is shown in your policy schedule

Significant features and benefits	Significant and unusual exclusions or limits	Relevant section in the policy document
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A vehicle policy covers breakdown assistance for the specific vehicle(s) shown on your policy schedule. Personal policies cover breakdown help for the specific policyholders named on the policy schedule, who must be travelling in a vehicle that meets the conditions shown in the policy document.

<p>AXA Roadside If your vehicle is immobilised by a breakdown we will arrange for a vehicle rescue operator to spend up to one hour to try to fix it. If it cannot be fixed we will arrange for the vehicle to be taken to a local garage to be repaired at your cost.</p>	<p>Transport to a local garage is for the vehicle, driver and up to 6 passengers. A breakdown at or within 1 mile away from your home is not covered.</p>	<p>Section A</p>
<p>AXA Rescue As well as the benefits above, if your vehicle cannot be repaired at the roadside or at a local garage the same day we will arrange one of the following:</p> <ul style="list-style-type: none"> – For the vehicle, driver and up to 6 passengers to be taken to your destination or home or – Bed and breakfast accommodation for one night; or – Hire of another vehicle;.emergency driver is also available under this section <p>This will only apply if it is shown on your current policy schedule and if the premium has been paid.</p>	<p>Within the UK only. A breakdown at or within 1 mile away from your home is not covered. The hire vehicle is only up to 1600cc for a period of 24hours. A medical certificate is required before an emergency driver is provided.</p>	<p>Section B</p>
<p>AXA Rescue & HomeAssist If your vehicle is immobilised by a breakdown at or within one mile and including your home, we will arrange for a vehicle rescue operator to spend up to one hour to try to fix it. If it cannot be fixed we will arrange for the vehicle to be taken to a local garage to be repaired at your cost. This will only apply if it is shown on your current policy schedule and if the premium has been paid.</p>	<p>Transport to a local garage is for the vehicle, driver and up to 6 passengers.</p>	<p>Section C</p>

Significant features and benefits	Significant and unusual exclusions or limits	Relevant section in the policy document
<p>AXA Assistance</p> <p>If your vehicle is immobilised by a breakdown in Europe (including the UK part of your journey) we will arrange for a vehicle rescue operator to spend up to one hour to try to fix it. If it cannot be fixed we will arrange for the vehicle to be taken to a garage to be repaired at your cost. It also includes:</p> <ol style="list-style-type: none"> 1. Delivery of replacement parts. 2. Alternative travel arrangements. 3. Emergency car hire. 4. Emergency accommodation. 5. Emergency driver. 6. Vehicle recovery to the UK. <p>This will only apply if it is shown on your current policy schedule and if the premium has been paid.</p>	<p>Transport to a local garage is for the vehicle, driver and up to 6 passengers.</p> <p>Labour charges and parts up to £200 are included to make your vehicle secure following theft or attempted theft of the vehicle.</p> <ol style="list-style-type: none"> 1. The cost of the parts is not covered. 2. Limited travel for you and your passengers to your intended destination. 3. Car hire up to £70 per day and £750 in total. 4. B&B expenses up to £40 per person per day and £500 in total. 5. A medical certificate is required before this benefit is provided. 6. If your vehicle is not repaired before your planned return to the UK, cover includes transport costs to get you, your passengers and your vehicle home. 	<p>Section D</p>

Automatically renewing the policy

To make sure you continue to be covered after you renew the policy, we will aim to automatically renew your insurance, if you have chosen this option. In all cases we will contact you before your renewal date to tell you the cost of your breakdown cover. This includes any changes to the policy that will apply from the date you renew. Automatically renewing your policy means we will keep your payment details securely on our files so that we can take your premium at your next renewal. Each year we will contact you beforehand to remind you that this is happening. If you do not want to renew your policy, or want to change any of your details, please let us know 15 days before your renewal date.

Cancellation Rights

If you find that this cover does not meet your needs, please contact us on 0800 232 1588 within 14 days of receiving this document and they will arrange for us to cancel this policy. You will receive a refund of your premium provided you have not made any claims.

Making a Claim

If you need Breakdown Assistance in the UK, please call: 0800 197 1121 or +44 (0) 1737 815 375 if you require European Breakdown Assistance.

You should have the following information available: Vehicle registration number, your name and home post code, your policy number, vehicle make, model and colour, your location, an indication of the nature of the problem.

Complaints Procedure

If you are not satisfied with any aspect of this policy or our service, you please contact us on 0870 609 0023 or write to: Quality Manager, Inter Partner Assistance SA, 106-118 Station Road, Redhill, Surrey, RH1 1PR, UK.

If your complaint is not resolved you can refer your complaint to the Financial Ombudsman Service.

Inter Partner Assistance SA is a member of the Financial Services Compensation Scheme (FSCS).